



## Contact Information

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### **URGENT MESSAGE FROM E-470 AND EXPRESSTOLL**

#### *FBI Warns of Growing Wave of SMS Texting Attacks on Toll Road Users*

**AURORA, CO** – The FBI has issued a [public service announcement](#) warning the public about a troublesome level of fraudulent SMS texting attempting to scam toll road users. Toll road customers could be deceived into giving away sensitive data, including credit card information.

The public should be advised that neither E-470 nor ExpressToll currently collect any payment or personal information through text messages. For the security of all our customers, we ask that they not click on any links or provide any personal information if they receive a text message regarding tolling matters of any type like the one below:

*EXAMPLE OF A FRAUDULENT TEXT: (State Toll Service Name): We've noticed an outstanding toll amount of \$12.51 on your record. To avoid a late fee of \$50.00, visit <https://myturnpiketollservices.com> to settle your balance.*

If a customer receives one of these texts, the FBI suggests the following actions:

1. File a complaint with the Internet Crime Complaint Center (IC3), [www.ic3.gov](http://www.ic3.gov), and be sure to include: the phone number from where the text originated and the website listed within the text.
2. Check your account using the toll service's legitimate website.
3. Contact the toll service's customer service phone number.
4. Delete any smishing texts received.
5. If you clicked any link or provided your information, take efforts to secure your personal information and financial accounts. Dispute any unfamiliar charges.

E-470's Director of Technology, Rod Taylor, stated, "The Authority is taking all measures to ensure that our network remains secure, and that customer information continues to be protected. We just ask that everyone is mindful of these fraudulent texts and responds as directed by the FBI."

#### **About E-470**

E-470 is a 75-mph roadway that forms a 47-mile semi-circular beltway around the east Denver metro area. It is a regional roadway that connects the I-25 and C-470 interchange in the south to the I-25 and the Northwest Parkway interchange in the north to provide people with a quick, safe, and reliable commute. E-470 is funded primarily through toll revenue, and currently receives no local, state, or federal funding for financing, improvements, operations, and maintenance. The E-470 Public Highway Authority is a political sub-division of the state of Colorado. [A Board of Directors](#) govern the roadway and are comprised of eight local governments including Adams, Arapahoe, and Douglas counties, as well as the municipalities of Aurora, Brighton, Commerce City, Parker, and Thornton. Additionally, E-470 operates *ExpressToll*, the all-electronic toll collection system available on E-470, Northwest Parkway, and CDOT Express Lanes. For more information, visit [www.e-470.com](http://www.e-470.com).

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